

Governance and Economic Performance

		Unit	2020	2021	2022	2023	Target 2023
1	Economic						
	Sales and Services	Million THB	4,230.74	4,668.80	5,405.20	5,031.43	
	Total Revenue	Million THB	4,475.60	4,774.90	7,589.38	5,332.97	
	Net Profit	Million THB	1,911.60	2,010.80	2,631.90	1,106.22	
	EBITDA	Million THB	3,848.70	4,252.80	4,434.50	3,940.20	
	Dividend payment to shareholders	Million THB	448.00	536.96	615.23	432.32	
	Dividend payment to shareholders (Baht/Share)	Million THB	0.94	0.76	0.91	0.38	
2	Corporate Governance						
2.1	Board Structure						
	Total number of board members	Person	12	11	12	12	
	Number of executive directors	Person	1	1	1	1	
	Number of non-executive directors (excl. independent directors)	Person	3	3	3	3	
	Number of independent directors	Person	8	7	8	8	
2.2	Gender Diversity						
	Number of women on board of directors/supervisory board	Person	1	1	1	2	
	Percentage of women on board of directors/supervisory board	%	8.33	9.09	8.33	16.67	
2.3	Board Effectiveness						
	Average board meeting attendance	% of meetings	98.5	100	99	99	
2.4	Compliance						
	Number of code of conduct breaches	Case	0	0	0	0	0
	Number of code of conduct breaches ongoing investigation	Case	0	0	0	0	0
	Number of confirmed cases of code of conduct breaches	Case	0	0	0	0	0
	Number of information security breaches/cybersecurity incidents	Case	0	0	0	0	0
3	Customer Responsibility						
	Customer satisfaction	%	95	93	92	95	95
	Significant customer complaints	Yes/No	No	No	No	No	No